

FAQ's



STILL LIVING IN THE HOTEL?

Ask about TLE! You might qualify for up to 10 nights in a hotel. If so, make sure you come back to submit another travel claim because TLE is not automatically reimbursed.

*Temporary Lodging Expense



IS YOUR FAMILY COMING LATER?

Make sure you come back and see us after your dependents arrive to Camp Lejeune so we can get you some more money!



HAS IT BEEN 10 DAYS WITHOUT PAYMENT?

Please contact us to find out what's going on:

NCOIC:	(910)-451-6432
SNCOIC:	(910)-451-3058
AOIC:	(910)-451-8426
OIC:	(910)-451-4466



DO YOU THINK YOUR CLAIM WAS PAID INACCURATELY?

you can review the details of your claim at: <https://mypay.dfas.mil>

Once the main menu has been accessed, click "travel voucher advice of payment" (AOP), then open the claim by clicking on the voucher number. You may also contact Disbursing directly at 910-451-2197.



LET US KNOW HOW WE'RE DOING!

Saw something you liked or something we can improve?

Please fill out a comment card online: <https://ice.disa.mil/>

"Camp Lejeune"

"Administration"

"IPAC Camp Lejeune"