

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT.
IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A
THREE-STEP ISSUE RESOLUTION PROCESS:



STEP 1

IDENTIFY ISSUE
**CAMP LEJEUNE
FAMILY HOUSING**

24 HR

910-756-3511

WWW.CAMPLEJEUNEFAMILYHOUSING.COM

LIBERTY

24 HR

888-578-4141

[HTTPS://LMHRESIDENTS.SECURECAFE.COM/](https://LMHRESIDENTS.SECURECAFE.COM/)



STEP 2

INCOMPLETE OR
NOT SATISFIED,
CONTACT MANAGEMENT

**CAMP LEJEUNE
FAMILY HOUSING**

MON-FRI 0800-1700

910-756-3511

LIBERTY

MON-FRI 0800-1700

910-355-0112

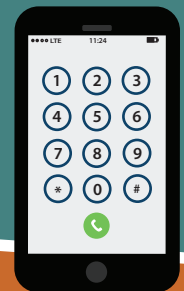
STEP 3

ISSUE UNRESOLVED
**MILITARY
HOUSING OFFICE**

MON-FRI 0730-1600

910-450-1628

LEJEUNEFAMILYHOUSING@USMC.MIL



PPV PARTNERS' COMMUNITY CENTERS

OFFICE CENTERS	PARTNER	ADDRESS	PHONE	HOURS
GENERAL MANAGEMENT	CAMP LEJEUNE FAMILY HOUSING	5401 MARYLAND AVE	(910) 756-3511	0800-1700 MON-FRI
MIDWAY PARK	CAMP LEJEUNE FAMILY HOUSING	4701 DECKARD DR		
TARAWA TERRACE	CAMP LEJEUNE FAMILY HOUSING	5671 TARAWA BLVD		
NEW RIVER	CAMP LEJEUNE FAMILY HOUSING	1010 CURTIS DR		
BICENTENNIAL	CAMP LEJEUNE FAMILY HOUSING	6498 BICENTENNIAL DR		
KNOX	CAMP LEJEUNE FAMILY HOUSING	7100 CAMP KNOX RD	(910) 355-0112	
HEROES MANOR	LIBERTY MILITARY HOUSING	7400 DAILEY LN		