

THE REMOVAL AND SHIPMENT OF PARTS WASHER AND/OR ULTRASONIC CLEANER FLUIDS MUST BE ACCOMPLISHED BY TRAINED SERVICE TECHNICIANS

The following information is required when units are requesting a service for all parts washers/ultrasonic cleaners:

- **Unit Location and Contact:** The service technician needs to know the exact location of the equipment needing service and the unit's contact. Also, include any special instructions (e.g., clearance/entrance into MARSOC areas).
- **Equipment Type:** Identify the equipment that needs service (e.g., parts washer or ultrasonic cleaner). Specify if the equipment is used in an armory, vehicle/equipment maintenance, etc. Also, include the parts washer manufacturer if known. An analytical sample may be required prior to removal.
- **Service Frequency:** Units shall specify whether the service is one-time or needed on a reoccurring basis. Some machines vary depending on the manufacturer and company providing the service.
- **Billing Information:** Each unit will have to create and maintain their own account with the company and provide all their billing information.
- **Manifest Signatures:** Every unit that creates an account MUST inform the company that RCRS personnel are the only personnel authorized to sign shipping documentation (e.g., manifest, bill of lading, etc.). Following service, the technician MUST bring all shipping documents to RCRS located at building 977 A/B (Michael Road on main base, Camp Lejeune) for signature. RCRS contact number: 910-451-1482.

***Crystal Clean and Safety-Kleen are not the only companies that can service parts washers. They are only listed as references for units inquiring about services. ***

CRYSTAL CLEAN

Closest Office Located in: Raleigh, NC

Office Phone: **919-771-2892**

Branch Manager Phone: 919-323-0357

SAFETY-KLEEN

Closest Office Located in: Saint Pauls, NC

Office Phone: **910-865-5081**

Sales Manager Phone: 865-456-6049

The following information is for the use of CRC Smart Washers (OzzyJuice Parts Cleaners)

CRC Smart Washers and the Ozzyjuice cleaning solution can be purchased through ServMart. The following is basic information on Smart Washer usage:

- Choose the most appropriate type of OzzyJuice for the parts being serviced. For example, OzzyJuice SW-4 is for heavy duty degreasing and OzzyJuice SW-8 is for aircraft, weapons and select metals.
- Only use OzzyJuice in Smart Washers. DO NOT use any other types of fluids in the Smart Washers. DO NOT dump excessive amounts of oil, grease, or dirt into the Smart Washer. Additionally, DO NOT dump fuels or solvents into the Smart Washer.
- Ensure OzzyMat layers are changed weekly. Heavy usage may constitute more frequent changes. The OzzyMat filter contains microbes that keeps the Smart Washer fresh and MUST be changed monthly.
- Depending on a unit's operation, used OzzyMats MUST be placed in either used POL rags/matting or armory debris.
- ALWAYS leave the Smart Washer plugged in. This keeps the fluid warm and is necessary for proper operation.
- Units are allowed to drain their Smart Washers annually to perform maintenance (e.g., wipe down); however, the fluid is NOT disposed of. OzzyJuice removed from the Smart Washer is placed back into the machine.
- If service and/or fluid removal is required for any reason, then a company such as Crystal Clean or Safety-Kleen will need to be contacted for maintenance. See above information for scheduling a service. DO NOT turn OzzyJuice into RCRS during curb-side pickups.