

*Q: WHO SHOULD I CONTACT TO ANSWER MY HOUSING QUESTIONS?*

A: There are two entities: Military Housing Office (MHO) and Public Privatized Venture (PPV) which consist of two partners: Atlantic Marine Corps Communities (AMCC) and Lincoln Property Management

For questions regarding the housing application, or wait list updates (i.e., required documents, and submission), contact MHO. For questions regarding a house offer and all landlord related questions, contact either AMCC or Lincoln, whichever is applicable.

*Q: HOW WILL I KNOW WHICH PPV TO CONTACT?*

A: You would only contact Lincoln if you are interested in or are on the waitlist for Heroes Manor. And you would do the same if you are interested in or on the wait list for Atlantic Marine Corps Communities (AMCC).

*Q: WHAT IS THE FIRST THING THAT I MUST DO TO ACQUIRE HOUSING?*

A: Apply at the MHO. If you are currently stationed here, bring the required documents along with stamped, endorsed Orders and Page 2 for Navy personnel. If you are inbound, submit the required documents to MHO along with Web Orders by fax or email. Keep in mind that occasionally, additional documents might be required for certain circumstances/situations.

*Q: WHAT SITUATIONS WOULD WARRANT ADDITIONAL DOCUMENTS?*

A: These are just a few examples; this is not the extent of situations that could warrant additional documents. (e.g., recently married or new addition to the family could present the need for an updated Dependency Application, USMC/NAVMC 10922, and NAVY/PAGE 2. If either Service Member or Spouse is divorced and dependents are involved, a Divorce Decree reflecting primary custody must be provided.

*Q: What if I'm currently stationed here and cannot locate my Orders?*

A: In lieu of Orders, your Basic Individual Record (BIR) and Chronological Record are accepted; these documents may be obtained from Marine Online (MOL). Navy personnel can provide their Page 5 from their Service Record Book.

*Q: WHAT IF I DON'T PROVIDE ALL OF THE REQUIRED DOCUMENTS?*

A: Your name will not be added to the Active Waitlist, if you are inbound and Orders are not provided, your name will not be added to the Inbound Waitlist.

*Q: NOW THAT I HAVE SUBMITTED A COMPLETE APPLICATION, WHAT HAPPENS NEXT?*

A: If you are currently stationed here, your name will be added to the Waitlist desired and referred to the privatize partner for a house offer. If you are inbound, your name will be placed on the Inbound Waitlist until you have physically checked into your gaining Command. Once inbound applicants have checked into their gaining Command, they must come by the MHO to sign the application and provide stamped, endorsed Orders; you will then be referred to the PPV for a house offer.

*Q: ONCE MY APPLICATION HAS BEEN REFERRED TO THE PPV, WHO WILL I CONTACT FOR AN UPDATE ON THE HOUSING WAITLIST?*

A: PPV