



DPS Dashboard Status ■ Search

LATEST NEWS REGIONAL STC

DOD

Service Members and Civilians

Before You Move

Claims

Customer Satisfaction Survey

FAQ

NEW USERS CLICK HERE

New to Move.mil

[First Time Users Click Here!](#)

Returning DPS Users

[Login to DPS](#)

IF YOU ALREADY HAVE A ACCOUNT CLICK HERE



Useful Tools

- Moving Resources
- Travel Information
- Acronyms
- Glossary

Quick Links

- Check your Browser
- Retirement and Separation
- Personally Procured Move
- It's Your Move Pamphlets
- DPS and ETA Help
- Public Scales Locator

What's New

[Household Goods Program Message from SDDC Commander](#)

Updated 9 July 2014

[Initial 7-Day Rental Car Expenses Reimbursement When POV SHPT Does Not Meet RDD Under the GPC III.](#)

Updated 24 Oct 2014

[DFAS Lines of Accounting Reference Guide](#)

Updated 9 July 2014

[Coast Guard 1332 Advisory Message #003](#)

Updated 25 June 2014

[Army Policy Letter for Dest. SIT ICW NTS](#)

Updated 02 June 2014

System Response Center

24/7 Helpdesk

Phone

Toll-Free (800) 462-2176
Commercial 618-589-9445

Email

usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

Submit a ticket online

<https://www.sddc-srchelpme.com>



Move.mil
Official DPS Portal

DPS Dashboard Status ■

[Click Here to Search Move.mil](#) Search

LATEST NEWS NOTICE: DPS Web Browser Compatibility Issue: || ◀ ▶

DOD

Service Members and Civilians

[Before You Move](#)

[Claims](#)

[Customer Satisfaction Survey](#)

[FAQ](#)

CLICK HERE

Time Users

step process to move your Household Goods

1. [Browser Compatibility](#)
2. [Validate Branch of Service Requirements](#)
3. [Obtain User ID and Password](#)
4. [Login to DPS](#)

Check your Browser Compatibility

Ensure the Personal Computer (PC) used has Internet access.

a. **DPS Compatibility**

DPS is compatible with Internet Explorer (IE) 6, IE 7, IE 8, Firefox 3.6, and Safari 4.x on the following Operating System given the perspective browser

Firefox: Windows, UNIX, Linux

Safari: Mac OS X

Internet Explorer: Windows, XP, Vista

b. **Pop Up Blocker must be turned off for DPS to function properly.**

c. **Hardware Requirements**

Processor Speed of 1GHz with 1GB of RAM

Screen Resolution 1024 x 768 pixels

Internet connection at least 56K

d. **Software Requirements**

Adobe Acrobat Reader(r)

Quick Links

- [Check your Browser](#)
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DPS Dashboard Status Search

LATEST NEWS INITIAL 7-DAY RENTAL CAR EXI

DOD Service Members and Civilians Before You Move Claims Customer Satisfaction Survey FAQ

First Time Users

Step by step process to move your Household Goods

1. Browser Compatibility
2. Validate Branch of Service Requirements
3. **Obtain User ID and Password**
4. Login to DPS

Obtain User ID & Password
Obtain a **Log In** from Electronic Transportation Acquisition (ETA) at <https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx>
DOD Service Member and Civilian Registration



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Submit a ticket online



Defense Personal Property System (DPS) - DOD Customer Registration

If you have a DPS account already, you may log on to DPS.
[Forgot password?](#)
If you do not receive your account confirmation within the next one hour, please contact the SRC at Toll Free 1-800-462-2176 Option 6/Comm 618-589-9445 Option 6.

Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>
Re-Enter Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>
First Name	<input type="text"/>
Last Name	<input type="text"/>
Phone Number	<input type="text"/>
Email Address	<input type="text"/>
Re-Enter Email Address	<input type="text"/>
Branch of Service	-Select Service-
Current Supervisor/Additional Emergency Contact Name	<input type="text"/>
Current Supervisor/Additional Emergency Contact Email	<input type="text"/>
Current Supervisor/Additional Emergency Contact Phone	<input type="text"/>
Please select 7 different questions and provide responses.	
<ul style="list-style-type: none">• Duplicate responses are not permitted.• Responses must be at least 3 characters long.• Special characters not permitted: < > ' % ;) { & + -	
	-- Select a question -- Answer: <input type="text"/>
	-- Select a question -- Answer: <input type="text"/>

USE YOUR PERSONAL EMAIL. YOU WILL NOT HAVE ACCESS TO YOUR WORK EMAIL.

What is DPS?

Contact Us

FAQ

Customer

PPSO

TSP



Move.mil
Official DPS Portal

DPS Dashboard Status ■

[Click Here to Search Move.mil](#)

Search

LATEST NEWS

REGIONAL STC



DOD

Service Members and Civilians

[Before You Move](#)

[Claims](#)

[Customer Satisfaction Survey](#)

[FAQ](#)

**ONCE YOU HAVE YOUR USER ID
CLICK HERE**



Returning DPS Users

[Login to DPS](#)



Quick Links

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- [Retirement and Separation](#)
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Updated 02 June 2014

Prev **1** 2 Next

Useful Tools

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- [Travel Information](#)
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- [Glossary](#)

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24/7 Helpdesk

Phone

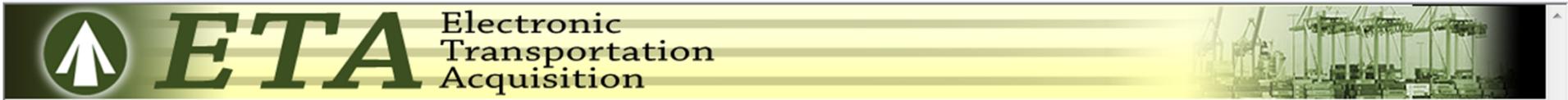
Toll-Free (800) 462-2176
Commercial 618-589-9445

Email

usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

Submit a ticket online

<https://www.sddc-srchelpme.com>



[here](#)

OCONUS users requiring toll free access to the SRC:
From a DOD installation phone with DSN access, dial 94 809-4-OFF-DSN (809-463-3376); once you receive a second dial tone, dial SRC's toll free number, 1-800-462-2176.

No records to display.

ETA Notes

ETA Login

Digital Certificate / Smart Card Users

 [Click here to log in with your digital certificate](#)

ETA User-ID and Password Users

off your Pop-Up blocker if using IE7, IE8 or IE9. Currently, DPS supports IE6, IE7, and Safari 4.X.

Enter ETA User-ID / Password Credentials

ETA User ID:

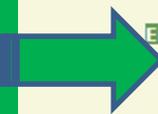
Forgot User ID?

Password:

Forgot Password?

Can't access your account?

USE YOUR ID NOT YOUR CAC CARD . YOU WILL NOT HAVE ACCESS TO A CAC READER IN CLASS



IF YOU INPUT THE WRONG PASSWORD 3 TIMES YOU WILL BE LOCKED OUT FOR AN HOUR. SOMETIMES IT IS BEST TO CLICK FORGOT PASSWORD AND MAKE A NEW ONE TO AVOID GETTING LOCKED OUT

ETA Electronic Transportation Acquisition

Home Links My Account Help Logout (move0008)

Login Status

Logout

ETA User ID: move0008

Last Login: 24 Nov 2014 @ 0906 CST

My Approved Applications

Defense Personal Property System (DPS)



Welcome to ETA version 4.19

You are accessing ETA @ <https://eta.sddc.army.mil> (WEB2)

Turn off your Pop-up blocker before logging in. Click [here](#) for instructions to turn off pop-up blocker.

All times mentioned in ETA are in Central Standard Time/Central Daylight Time unless noted.

Outages

Notices

ISDDC	ISDDC - Updated User Manuals Available	Updated user manuals for Ocean Cargo and Freight applications are now available in ISDDC, on the SDDC Portal/Training tab, and from the ISDDC Help Desk. The What's New document has been updated as well
ETA	ETA 4.19 Release	The ETA Team is pleased to announce the release of ETA v4.19 scheduled for 18 November 2014, 1700hrs CST. To see a summary of the latest enhancements and features, please click on the following link, ETA v4.19 Release Notes

Request Additional Applications

ISALUTE [Counterintelligence Reporting](#)

 Click the image link to report suspicious activity

DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

DPS - Prod - 1.6.14 - K

Defense Personal Property System (DPS)

Unclassified/FOUO-Privacy Act Applies

Home | Site Map | Log Out

Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Consignment Guide Training DPS User Satisfaction

Show -Select- HELP Monday, November 24, 2014 3:09:22 PM Reports Saved Queries: -Select- HELP

General Information

Welcome dmo moves, of Marine Corps.

- DTOD
- DTR
- JFTR
- DPS Glossary/A
- Find a Counselor

Quick Reference

- Moving Tips
- Personally Procured Moves
- Weight Estimator Calculator
- Counseling Guide
- Shipment Management Guide
- Claims Guide
- Loss and Damage Report Guide
- Customer Satisfaction Survey Guide
- Interactive Voice Response (IVR) Guide

ALERTS

- !!!!!! T A C USAGE ON SHIPMENT ACCOUNTING PAGE !!!!!!**
When entering a TAC in DPS be sure to enter it in UPPER CASE because the conversion is currently NOT WORKING. Until this is fixed if you enter the TA...
- UPCOMING JANUARY 2015 REGIONALIZATION'S**
Effective 01-JAN-2015, NAVSUP FLEET LOGISTICS SAN DIEGO(LKNQ) will assume responsibility of the following

PS), is an automated system developed to help simplify you have 24-hour access to its many features such as shipment tracking. The descriptions below provide quick links available to you in the DPS system.
Select the Training Tab on the menu above.

additional information provided by your Branch of the event your service updates this site after your first information again before proceeding.

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Please Click Here >>>> United States Marines Information

What you will need to Get Started

If you have hardcopy orders or a Letter-in-Lieu of orders and want to create a shipment, please click on the **Self Counseling** Tab at the top of the page. Please note that you will need the following information in order to complete the self-counseling application:

1. Your Contact information
2. Pick-up and Delivery information
3. Proof of Dependents (if applicable)
4. Power of Attorney (if person completing application is not the member)

Process to Complete your Shipments from Start to Finish

Step 1: Self Counseling

Step 2: Shipment Management

Step 3: Customer Satisfaction Surveys (CSS)

Step 4: Claims

To Begin Self Counseling Click Here

PRIVACY ACT INFORMATION - The information accessed through this system is For Official Use Only and must be protected IAW DOD Directive 5400.11 and DOD 5400.11-R, DOD Privacy Program, Authority: The Privacy Act of 1974, as amended, 5 U.S.C. 552a. Purpose: Use of information in this system is restricted to DPS account holders and disclosure is prohibited without the written consent of the JPMO HHGS.

WHEN YOU CLICK HERE THE WEBSITE FOR YOUR MILITARY BRANCH WILL POP UP



DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home Site Map Log Out

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies

Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Consignment Guide Training DPS User Satisfaction

Show -Select- Reports Saved Queries: -Select- HELP

General Information

- DTOD
- DTR
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Developed to help simplify the move process. As the DoD Customer, you have 24-hour access to its many features such as online counseling, claims settlement, and shipment tracking. The descriptions below provide quick reference information to some of the features available to you in the DPS system.

Click on the Self Counseling Tab on the menu above.

Information provided by your Branch of service updates this site after your first login. Do not proceed before proceeding.

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>> United States Marines Information

If you want to create a shipment, please click on the **Self Counseling** Tab at the top of the page. Please note that you must complete a self-counseling application:

(If you are not the member)

Finish

To Begin Self Counseling Click Here

Although this system is For Official Use Only and must be protected IAW DOD Directive 5400.11 and DOD 5400.11-R, DOD 5400.11-R 2a. Purpose: Use of information in this system is restricted to DPS account holders and disclosure is prohibited

http://www.marines.mil/ Trusted sites | Protected Mode: Off

ONCE THE WEBSITE POPS UP PLEASE EXIT YOUR BRANCH'S WEBSITE



Marines.mil - The Official Website of the United States Marine Corps

MARINES

THE OFFICIAL WEBSITE OF THE UNITED STATES MARINE CORPS

HOME UNITS NEWS PHOTOS LEADERS MARINES FAMILY

Carrying History

USS IWO JIMA LHD 7

http://www.marines.mil/ Trusted sites | Protected Mode: Off

DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home | Site Map | Log Out

Defense Personal Property System (DPS)

Unclassified/FOUO-Privacy Act Applies

Home Self Counseling Shipments Training DPS User Satisfaction

Show -Select- Moving Tips Personally Procured Shipment Weight Estimator Calculator Counseling Guide Shipment Management Guide Claims Guide Loss and Damage Report Guide Customer Satisfaction Survey Guide Interactive Voice Response (IVR) Guide

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Effective 01-JAN-2015, NAVSUP FLEET LOGISTICS SAN DIEGO(LKNQ) will assume responsibility of the following two locations: MCAS Yuma, AZ (KDML) and D...
- ** SPECIAL CHARACTERS and DPS PROCESSING****
When entering data in DPS DO NOT ENTER any special characters. Due to those special characters DPS is unable to transfer those characters to other so...
- DPS Shipment Diversion Advisory**

ONCE YOU EXIT OUT OF YOUR BRANCH'S WEBSITE PLEASE SELECT THE ACKNOWLEDGEMENT

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[Click here to Acknowledge Service Specific information](#)

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Process to Complete your Shipments from Start to Finish

Step 1: Self Counseling

Step 2: Shipment Management

Step 3: Customer Satisfaction Surveys (CSS)

Step 4: Claims

To Begin Self Counseling Click Here

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DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home Site Map Log Out

Home Training DPS User Satisfaction

Show -Select- Reports Saved Queries: -Select- HELP

Error Message

Back

We detected an Error which may have occurred for one or more of the following reasons:

Cannot set a value for field M/F because it is not active.(SBL-EXL-00147)

YOU WILL RECEIVE AN ERROR. CLICK THE HOME BUTTON IF YOU GET THIS SCREEN

DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home | Site Map | Log Out

Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Consignment Guide Training DPS User Satisfaction

Reports Saved Queries: -Select- HELP

**CLICK THE ACKNOWLEDGEMENT AGAIN
IT WILL GO THROUGH THE SECOND TIME**

Click here to Acknowledge Service Specific information

To Begin Self Counseling Click Here

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File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home | Site Map | Log Out

Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Consignment Guide Training DPS User Satisfaction

Show -Select- HELP Monday, November 24, 2014 3:11:08 PM Reports Saved Queries: -Select- HELP

Defense Personal Property System (DPS)

Unclassified/FOUO-Privacy Act Applies

General Information

- DTOD
- DTR
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- DPS Glossary/Acronyms
- Find a Counseling Office

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- Moving Tips
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For information on how to use DPS, select the Training Tab on the menu above.

Note: Before beginning, you must review additional information provided by your Branch of Service via the Information Link below. In the event your service updates this site after your first use, you will be required to view the information again before proceeding.

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- Pick-up and Delivery information
- Proof of Dependents (if applicable)
- Power of Attorney (if person completing application is not the member)

Process to Complete your Shipments from Start to Finish

Step 1: Self Counseling
Step 2: Shipment Management
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DPS - Prod - 1.6.14 - K - Windows Internet Explorer

https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=GJ7.IsulEoVSTBBYRs.QILzP1vjn8mjMz0E91nguVA

File Edit View Favorites Tools Help

Home - Personal Property Suggested Sites Get more Add-ons

DPS - Prod - 1.6.14 - K

Home Site Map Log Out

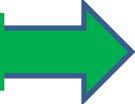
Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Consignment Guide Training DPS User Satisfaction

Show Counseling Monday, November 24, 2014 3:11:52 PM Reports Saved Queries: -Select- HELP

Unclassified/FOUO-Privacy Act Applies

DPS has detected a version of the Internet Explorer browser that may cause the system to freeze. To avoid this problem DPS will **launch Counseling in a separate window**.

When you complete your Counseling session please **close the window** to return here.

CLICK HERE  **Continue**

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Counseling

Corps -- [Redacted]



Welcome to Counseling



Know your entitlements and responsibilities

DPS counseling enables you to prepare your own shipment applications rather than visiting a counseling office to do so. Review the Limitations, Online Brochures, and FAQs links in the left pane for "need-to-know" information concerning your personal property move. You may print these pages for later reference.



Counseling Process

DPS guides you through the counseling process using the 6 easy steps outlined below. As you move through the application, DPS tracks your progress by highlighting your steps in the navigation tree on the left. To see the details included in each "Step", hover over the Step below that you need more information on.

- Step 1: Creating My Personal Profile
- Step 2: Completing My Orders Information
- Step 3: Creating My Shipments
- Step 4: Understanding My Responsibilities
- Step 5: Reviewing My Shipment Summary
- Step 6: Submitting My Application

TO GET STARTED you must first create your personal profile by clicking on the Customer Information link under Customer Profile in the navigation tree on the left. Throughout the process, DPS displays additional information whenever you click on the .

- Counseling Menu
- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

- Useful Links
- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Customer Information

Customer: [REDACTED]

So that you can be reached during your move, please use the area below to provide accurate contact data, to include email addresses. Your contact information can be updated at any time. Once your shipment(s) have been delivered, you will be emailed a customer satisfaction survey to complete which will support DoD's efforts in providing quality customer service.

Customer Information

*Branch Of Service:	United States Marine Corps	
*Personnel Status:	Military	
*Primary Phone Number:	123-456-7891	FORMAT: xxx-xxx-xxxx for Domestic
Secondary Phone Number:		FORMAT: xxx-xxx-xxxx for Domestic
*Primary Email:	dmomoves@gmail.com	Ex: johndoe@usa.gov
Secondary Email:		

Permanent Contact Address



THIS IS AN ADDRESS WE CAN ALWAYS CONTACT YOU AT.

*Address Line 1: 1234 OORAH BLVD
Address Line 2: [REDACTED]

Location

CONUS (U.S) OCONUS (Non U.S)

Select City: [CAMP L]
City: [CAMP LEJEUNE, ONSLOW COUNTY, NC, 28542]
County: [CAMP LEJEUNE, ONSLOW COUNTY, NC, 28547]
State: [CAMP LAKE, KENOSHA COUNTY, WI, 53109]
Zip:

If you are unable to select a County or City, please



IF YOU TYPE THE FIRST 4 TO 5 LETTERS THE CITY SHOULD AUTO-POPULATE.

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counselor
- Weight Estimator
- Glossary / Acronyms

Point of Contact

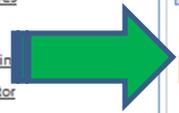
Customer: [REDACTED]

Please identify at least one personal contact who will know how to reach you at origin, while in-transit, or at your new destination and would be willing to accept inquiries from your TSP if needed. You may also use this area to designate an individual to make decisions on your behalf (Power of Attorney / Letter of Authorization).
Please click on the **Add Contact** button to add additional contacts to your profile.

No Additional point of contact information found.
Add Contact
 I acknowledged that I have no point of contacts.

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ADD A RECEIVING/RELEASING AGENT HERE.



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Point of Contact

Customer: [REDACTED]

Please identify at least one contact person for your TSP if needed. You may add up to 5 contacts.

Please click on the Add Contact button to add a new contact.

Action

Add Contact

Add/Update Contact

* First Name:	<input type="text" value="DMO"/>	
Middle Initial:	<input type="text"/>	
* Last Name:	<input type="text" value="MOVES"/>	
* Primary Phone:	<input type="text" value="910-123-4567"/>	FORMAT: xxx-xxx-xxxx for Domestic
Primary Phone Ext:	<input type="text"/>	
Secondary Phone:	<input type="text"/>	
Secondary Phone Ext:	<input type="text"/>	
* Primary Email:	<input type="text" value="dmomoves@gmail.com"/>	FORMAT: johndoe@usa.gov
Secondary Email:	<input type="text"/>	
* Power of Attorney?:	<input type="radio"/> Yes <input checked="" type="radio"/> No	
* Letter of Authorization?:	<input type="radio"/> Yes <input checked="" type="radio"/> No	

Save **Cancel**

...ation and would be willing to accept inquiries from ...rney /Letter of Authorization).

	Relationship
mail.com	



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- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Point of Contact

Customer: [REDACTED]

Please identify at least one personal contact who will know how to reach you at origin, while in-transit, or at your new destination and would be willing to accept inquiries from your TSP if needed. You may also use this area to designate an individual to make decisions on your behalf (Power of Attorney /Letter of Authorization).

Please click on the **Add Contact** button to add additional contacts to your profile.

Action	Name	Phone	Email	Relationship
 	DMO MOVES	910-123-4567	dmomoves@gmail.com	

Add Contact

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CLICK NEXT

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 - Additional Information
 - Summary
- Useful Links <<
 - Limitations
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 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Rank & Hard Copy Orders

Customer: [REDACTED]

Please indicate the applicable rank & orders information as stated on your travel orders.

* Rank/Pay Grade: --Select From Below--

If your orders specify a specific weight allowance, enter it here: []

* Do you have Hard Copy Orders? Yes No

**IF YOU HAVE A PHYSICAL COPY OF ORDERS
CLICK YES FOR HARD COPY ORDERS**

LEAVE BLANK

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CLICK NEXT

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 - Weight Estimator
 - Glossary / Acronyms

Order Information

Customer: [REDACTED]

Please indicate the applicable orders information as stated on your travel orders.

*Order Number: THIS NUMBER CAN BE FOUND ON YOUR ORDERS PLEASE LOOK AT THE EXAMPLES BELOW → M7000214CTB1234

*Order Date: 04-Nov-2014 ← DATE ON YOUR ORDERS

Headquarters Issu: 2D MAR DIV CAMP LEJU

<< Previous Next >>

YOUR UNIT THAT ISSUED THE ORDERS FOR NAVY IT WILL BE MILLINGTON TN.

CUSTOMER IDENTIFICATION CODE
60AC00162820688

TITLE	TAG	ACRN	DG	FF	APPH	SUBH	OBO	BCH	SA	AAA	TTG	FAA	COST CODE	SPH
ITGSL Trans	M700	AA	17	0	1105	2760	220	41660		067443	2D	000000	M700000000000	M0002710CB0M700
ITGSL Trans	M7M0													
Mobile Home	M7N0													
Non Temp Storage		AA									0		0	
POV Shipment	M7R0													
POV Storage	M350													
Travel	0000	AA	17	0	1105	2750	217	41660		067443	2D	000000	000000000000	M0002710CTB1P44
Unaccompanied Baggage														
Unaccompanied Baggage	M7T0													

MARINE CORPS ORDER NUMBER
M7000214CTB1234

----- ACCOUNTING DATA -----
 MAC CIC: 3N3A9XXX318870
 CIC: A\$3A91XB
 PCS ACCOUNTING DATA:
 N3A9 1791453.2251 T 068566 AS 3A9/1/X/B 3A9XXX31887 appropriation data
 P A R T T W O
 BUPERS ORDER: 0279 → NAVY ORDER NUMBER
 BUPERS0279

COAST GUARD ORDER NUMBER
1208G88PRA8HV000

Messing: [REDACTED]

Auth. Local Travel (taxi, bus, etc.): [REDACTED]

Accounting:

Travel Order No	Acct String	Agency Reg	Approp	SLN	Pend	Avl	Pr	BLN	Cost Ctr	Obj Cl	Estimate
1208G88PRA8HV000	2P801299210RA780402104	2	P	801	299	21	0	RA	78040	2104	\$5,568.90

TAC code for personal property shipment: ZRAC
 TAC code for shipment of POV: ZVRC

TAC Code - Shipping Account Code

Authorized Absences:

From	To	Absence Type	Days
06/16/2008	06/23/2008	Leave INCONUS	8
06/24/2008	06/27/2008	Proceed Time	4
06/28/2008	07/01/2008	Travel Time	4

REPORT NLT 2400 ON 1JUL2008

ARMY ORDER NUMBER
157-34

Army Orders

ORDERS 157-34 HQ, USAG FORT BRAGG, NC Dated 5 June 2008

(r) Losing command Military Personnel Center (MPC) will mail within 72 hours after Officer's departure from command the MPRJ and related finance record by first class mail, certified receipt requested, to: Commander, US Army Student Detachment (USASD), bldg 5450 Room 2041 Fort Bragg, NC 29207. Upon arrival a new permanent duty location, student officer will

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- Order [M7000214CTB1234]
 - Orders Details
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 - Order Information
 - Duty Stations**
 - Orders Selection
 - Tour Information

Duty Stations
Customer: [REDACTED]

Please click the 'Enter Location' button to indicate the applicable duty stations stated on your travel orders. If your Duty Station is not listed, type in the first 4 letters of the city to select the location from the drop down list.

Current Duty Station

City:	CAMP LEJEUNE
State:	NC
County:	ONSLow
Zip Code:	28542

Enter Location

TYPE IN THE FIRST 4 OR 5 LETTERS THE CITY IT SHOULD POPULATE

- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

OCONUS (Non U.S.)

Select

City:
County:
State:
Zip:

If you are unable to select a location, please call the help desk at 770-7332.

Ok **Cancel**

CAMP P
CAMP PENDLETON, SAN DIEGO COUNTY, CA, 92054
CAMP PENDLETON, SAN DIEGO COUNTY, CA, 92055
CAMP POINT, ADAMS COUNTY, IL, 62320

ty Station.

Counseling Menu <<

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- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

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 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Duty Stations

Customer: [REDACTED]

Please click the 'Enter Location' button to indicate the applicable duty stations stated on your travel orders. If your Duty Station is not listed, type in the first 4 letters of the city to select the location from the drop down list.

Current Duty Station

City: CAMP LEJEUNE
State: NC
County: ONSLOW
Zip Code:28542

OLD DUTY STATION



Enter Location

New Duty Station

City: CAMP PENDLETON
State: CA
County: SAN DIEGO
Zip Code:92054

NEW DUTY STATION



Enter Location

If this is a Local Move Order and there is no New Duty Station, enter the Current Duty Station as the New Duty Station.

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CLICK NEXT

Counseling Menu <<

- Customer Profile
 - Customer Information
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- My Orders
 - Enter Order

CLICK HERE IF YOU ARE GOING TO A NEW DUTY STATION

Order [M7000214CTB1234]

- Orders Detail
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
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Order Selection

Customer: [REDACTED]

Step 1: Select an Order Type from the drop-down menu below. If you do not see yours listed, select "Various" for more options.
Step 2: Select the appropriate Authorized Order from the list. If the options listed do not appear on your orders, please contact your local Counseling office for assistance.

- Local Move
- Permanent Change of Station
- Retirement
- Separation
- Temporary Duty
- Various

The assignment, detail or transfer of a member or unit to a different Permanent Duty Station (PDS) under a competent order that do not specify the duty as temporary, provide for further assignment to a new PDS, or direct return to the old PDS.

Authorized:

- PCS with TDY Enroute
- Shipment of HHG Permitted

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CLICK NEXT

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

CLICK HERE

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Order [M7000214CTB1234] <<

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 - Additional Information
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Entitlements <<

PCS: 5000 lbs.
Remaining PCS:5000 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Tour Information

Customer: [REDACTED]

Please indicate the applicable orders information as stated on your travel orders.

New Duty Assignment: **NEW UNIT OR DUTY STATION** → CAMP PENLETON

* Report Date: 28-Nov-2014

NO LATER THEN DATE YOU REPORT IN.

* Do You Have Dependents? Yes No

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Order [M7000214CTB1234] <<

- Orders Details
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Entitlements <<

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Additional Information

Customer: [REDACTED]

Based on the information you have provided on previous screens, please indicate if any of the following will apply to your upcoming move.

Orders Additional Information

- * Are You Shipping a POV? **WE DO NOT SHIP POVS CONUS** Yes No
- * Are You Shipping a Motorcycle? **IF YOU ARE SHIPPING A MOTORCYCLE** Yes No
Warning: If shipping your motorcycle as a part of your Household Goods, the weight of the motorcycle is chargeable against your weight entitlement.
- * Are You Shipping a Boat? **IF YOU ARE SHIPPING A BOAT 14FT OR SMALLER TO INCLUDE THE TRAILER** Yes No
- * Are You Shipping a Mobile Home? Yes No
- * Do you currently have items in Non-Temporary Storage (NTS)? **IF YOU HAVE HOUSEHOLD GOODS IN GOVERNMENT STORAGE** Yes No

Orders Specific Questions

- * Will you be storing your HHG in lieu of an HHG Shipment? Yes No

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 - Summary

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links <<

- Limitations
- Online Brochures
- FAQs

Entitlement Summary

Customer: [REDACTED]

Order Number: M7000214CTB1234

*****Below are your entitlements based on the information entered. This information is subject to change based upon the validation by your counselor.****

Please review the information to assure that there are no errors. You may Print a summary by clicking the "Print" button at the bottom of the page. You are a United States Marine Corps PVT / E-1 on Permanent Change of Station orders (Shipment of HHG Permitted) from CAMP LEJEUNE, NC to CAMP PENDLETON, CA with a Report date of 28-Nov-2014.

Your JFTR TDY PCS Weight Allowance is 8,000 pounds The weight of all shipments (Household Goods (HHG) , Unaccompanied Baggage (UB) and Non-Temporary Storage) will count against your total JFTR TDY weight allowance. *Note: For Uniformed Service Members the weight of your professional books, papers, and equipment is not charged against the authorized weight allowance. The professional books, papers, and equipment for a Uniformed Service Member's non-member spouse may not exceed 500 pounds.

Entitled to ship From [Current/Previous Duty Station, Previous Designated Location](#) To [New Duty Station](#) and based on the orders information entered, the following shipment(s) are authorized:

+ Household Goods

Shipment to other than authorized locations could lead to possible excess costs.

There may be weight restrictions that are unique to the Destination you have selected that have not been identified by DPS. It is imperative that you review your orders and consult with the PPSO to confirm any weight restrictions that may apply. Below is a link to information regarding import restrictions/prohibitions, POV, firearms, pets and other general info about your destination. It is mandatory that you review these instruction and we recommend you print them for future reference.

[New Duty Station Instructions](#)

If there are any errors in your summary information , use the left hand navigation tool to go back and make updates or changes. If your information was entered correctly, but the summary above is incorrect, use the left hand navigation tool to locate a Counseling Office for assistance. You may print a summary by clicking the Print button at the bottom of the page.

PLEASE READ THIS INFORMATION AND CLICK THE BOX BELOW

correct



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- Order [M7000214CTB1234]**
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- Shipment
 - Create New Shipment**
 - Current Shipments

Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

- CLICK HERE** →
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near me](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Create New Shipment

Customer: [REDACTED]

[Any update to personal Profile? Click here](#)

Based on the information you have provided, you are entitled to create the shipments listed in the menu below. Please keep in mind that in order to avoid excess costs the total actual weight of all your shipments should not exceed your authorized weight entitlement. If the total actual weight of all shipments under this set of orders exceeds the entitlement, you will be subject to excess cost.

You may only select and process one type of shipment at a time. Once the shipment data has been completed, you will have the opportunity to request additional shipments.

Avoid Excess Costs

Make your move easier and avoid excess costs by following a few simple rules in planning your move:

- When basic household goods shipments are from the same point of origin and going to the same destination, avoid scheduling extra shipments.
- Avoid shipping unauthorized items. If unauthorized items are discovered in your shipment, you will incur extra costs.
- Get rid of unwanted items because they only add weight.
- Make sure you or a designated agent is at the pickup and delivery addresses between 8:00am and 5:00pm on the date that the packers and movers are scheduled to arrive.

You may only select and process one type of shipment at a time. Once the shipment data has been completed, you will have the opportunity to request additional shipments

Please select from the Menu below.

Create	Type Of Shipment	Brief Description
<input checked="" type="radio"/> HHG	Household Goods	Items associated with home and all personal effects belonging to member and dependents on the effective date of the member's PCS or TDY order that may be legally accepted and transported by an authorized commercial transporter.

Will the shipment selected above be created as a Personally Procured Move(PPM)? **i**

No

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CLICK NEXT

THIS IS IF YOU WANT THE GOVERNMENT TO SHIP YOUR HOUSEHOLD GOODS →

Designation of Agent to Release or Accept Property in Absence of Member: You may designate your spouse, a relative, or a friend to release or accept your shipment, but their name must appear as an agent in your application. If not, then the person you have selected must have a power of attorney or written authorization from you, which must be notarized or counter-Signed by a commissioned officer.

Documentation: The documents you receive after submitting your application and from the transportation service provider are important to you. We suggest that you take these and other important personal documents, like birth certificates, marriage licenses, school and medical records, with you.

Ensuring Personal Property Is Clean:

- Ensure your personal goods are pest and bug-free. If your goods are infested, you may incur additional costs before they can be moved.
- If your move needs to be rescheduled because of pests, you will be liable for those additional costs as well.
- Also, please read information on [gypsy moths](#).

Alcoholic Beverages:

JTR (C5165-I) JFTR (U5330-I)

Alcoholic beverages transportation as HHG must conform to 27 USC 122 which states:

Sec 122 - Shipments into States for possession or sale in violation of State law

The shipment or transportation, in any manner or by any means whatsoever, of any spirituous, vinous, malted, fermented, or other intoxicating liquor of any kind from one State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, into any other State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, or from any foreign country into any State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, which said spirituous, vinous, malted, fermented, or other intoxicating liquor is intended, by any person interested therein, to be received, possessed, sold, or in any manner used, either in the original package or otherwise, in violation of any law of such State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, is prohibited.

Weapons and Ammunition: The shipment of firearms is subject to various laws and regulations and you must comply with all local, state, and federal laws. Here are some basic guidelines when you ship firearms:

- Make the firearm inoperable by removing the bolt, firing pin, trigger assembly and other arming parts.
- Completely describe the firearm on the inventory to include make, model, serial number and caliber or gauge.
- Remember, you may not ship ammunition.

If you are moving overseas, you must abide by the host country's laws as well. For Country instructions please refer to the link on the Orders Summary page or use the Consignment Guide tab.

Liability, Claims, and Protection: Your shipment has full replacement value coverage. TSP liability is determined by \$5,000 per shipment or \$4.00 times the net weight for household goods or gross weight for unaccompanied baggage, whichever is greater, up to a maximum of \$50,000.

The transportation service provider is responsible to obtain cost estimates for the following:

- Repair of damaged property to original condition.
- Replace with an item of like kind and quality.
- Payment of replacement cost of the item.

In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date, or immediately with the Military Claims Office (MCO) after delivery, you will only be eligible for depreciated value up to two years from delivery

When Full Replacement Value (FRV) applies to a shipment that includes one or more motor vehicles (automobiles, vans, pickup trucks, motorcycles or sport utility vehicles), the TSP's maximum liability for the vehicles shall be the value stated in the current issue of the National Automobile Dealer's Association's [N.A.D.A] Official Used Car Guide (the Guide) for such vehicle(s), adjusted for mileage and other factors considered in the guide. However, if either the owner or the TSP has obtained an appraisal of the vehicle from a qualified appraiser, settlement will be based on the appraised value rather than the book value.

For boats, personal watercraft, ultra light aircraft, pianos, organs, firearms, objects of art, all-terrain vehicles, and snowmobiles, the TSP may replace the item with a comparable item or pay the depreciated replacement cost, because these are large, expensive items that are not part of the typical shipment and have an active, widespread

PLEASE READ THIS INFORMATION AND CLICK THE BOX BELOW

I have read and understand the above entitlement information (required).



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- Order [M7000214CTB1234]
 - Orders Details
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 - Order Information
 - Duty Stations
 - Orders Selection

THE DATE YOU WANT YOUR HOUSE HOLD GOODS OUT OF YOUR HOUSE. PACKING WILL BE ADJUSTED PRIOR TO THE PICK UP DATE DEPENDING ON HOW MUCH YOUR STUFF WEIGHS

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move? Yes No

Dates

*Desired Pickup Date *Desired Delivery Date

st select your primary pickup and delivery address and select the authorization if applicable. You will also be able to indicate if you have nt for your shipment.

To add an address to your list click on the ; enter the address information and select 'Save Address'.

- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery**
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements
PCS: 8000 lbs.
Remaining PCS:8000 lbs.

- Useful Links
 - Limitations
 - Online Brochures
 - FAQs
 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Pickup & Delivery

	<input type="text" value="1234 OORAH BLVD"/> <input type="text" value="CAI"/> <input type="text" value="285"/> <input type="text" value="910-123-4567"/>		*Authorized Delivery Address	<input type="text"/>	
	*Requested Pickup Address	<input type="text"/>		*Requested Delivery Address	<input type="text"/>
Power of Attorney	<input type="text" value="Select from below"/>	Power of Attorney	<input type="text" value="Select from below"/>	Power of Attorney	<input type="text" value="Select from below"/>
Letter of Authorization	<input type="text" value="Select from below"/>	Letter of Authorization	<input type="text" value="Select from below"/>	Letter of Authorization	<input type="text" value="Select from below"/>

In-Transit Address

* In-Transit

Additional locations

Pickup 1	<input type="text"/>		Delivery 1	<input type="text"/>	
----------	----------------------	--	------------	----------------------	--

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Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move?

Dates
*Desired Pickup Date

Click on the to change the name of the person at the pickup and delivery address and select the person who will be responsible for the additional pickup or delivery.
To add an address to the shipment, click on the button.

Pickup & Delivery

*Authorized Pickup Address

*Requested Pickup

Addresses

Address Listing

There are no addresses found. Click on the Add Address button below to add a new address.

Select	Address
--------	---------

ADD ADDRESS

CLICK HERE TO ADD YOUR ADDRESS HERE **Add Address**

Remaining PCS: 8000 lbs.

Power of Attorney	Select from below	Power of Attorney	Select from below
Letter of Authorization	Select from below	Letter of Authorization	Select from below

In-Transit Address

* In-Transit

Additional locations

Pickup 1	<input type="text"/>		Delivery 1	<input type="text"/>	
----------	----------------------	--	------------	----------------------	--

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Order [M7000214CTB1234]

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Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

Addresses

*Is this a Local Move?

Address Listing Add/Edit Address

Address Line 1: 1234 OORAH BLVD

Address Line 2:

*Phone: 910-123-4567 FORMAT: xxx-xxx-xxxx for Domestic

Ext:

ADD YOUR PHYSICAL ADDRESS HERE

*Desired Pickup Date

Click on the [icon] to change the name of the person at the additional pickup or delivery address

To add an address to

Location

CONUS (U.S) OCONUS (Non U.S)

Select City: CAMP

INPUT THE FIRST 4 TO 5 LETTERS AND THE CITY SHOULD AUTO POPULATE

*Authorized Pickup Address

- CAMP DIX, LEWIS COUNTY, KY, 41179
- CAMPBELLSVILLE, TAYLOR COUNTY, KY, 42718
- CAMPBELLSVILLE, TAYLOR COUNTY, KY, 42719
- CAMPTON, WOLFE COUNTY, KY, 41301
- CAMPTI, NATCHITOCHEES COUNTY, LA, 71411
- CAMP BEAUREGARD, RAPIDES COUNTY, LA, 71360
- CAMPBELL, WILKIN COUNTY, MN, 56522
- CAMPBELL, DUNKLIN COUNTY, MO, 63933
- CAMP LEJEUNE, ONSLOW COUNTY, NC, 28542
- CAMP LEJEUNE, ONSLOW COUNTY, NC, 28547
- CAMPBELL, FRANKLIN COUNTY, NE, 68932
- CAMPTON, GRAFTON COUNTY, NH, 03223
- CAMPBELL HALL, ORANGE COUNTY, NY, 10916
- CAMPBELL, STEUBEN COUNTY, NY, 14821
- CAMP DENNISON, HAMILTON COUNTY, OH, 45111

If you are unable to select a city, please call 770-7332.

Save Address

CLICK SAVE

Power of Attorney Select from below

Letter of Authorization Select from below

Letter of Authorization Select from below

In-Transit Address

* In-Transit

Additional locations

Pickup 1 Delivery 1

and delivery address and select the person who will be responsible for the address. You will also be able to indicate if you have

- Counseling Menu
 - Customer Profile
 - Customer Information
 - Point of Contact
 - My Orders
 - Enter Order Information
- Order [M7000214CTB1234]
 - Orders Details

SELECT YOU THE ADDRESS YOU WANT TO ADD

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move?

Addresses

Address Listing

Select	Address	
<input checked="" type="radio"/>	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567	

Click on the to change the name of the person and additional pickup or delivery address and select the also be able to indicate if you have

To add an address to

Pickup & Delivery

*Authorized Pickup Address

Requested Pickup

OK Cancel Add Address

CLICK OK

- Orders Selection
- Tour Information
- Additional Information
- Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements
PCS: 8000 lbs.
Remaining PCS:8000 lbs.

- #### Useful Links
- Limitations
 - Online Brochures
 - FAQs
 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Power of Attorney	Select from below	Power of Attorney	Select from below
Letter of Authorization	Select from below	Letter of Authorization	Select from below

In-Transit Address

* In-Transit

Additional locations

Pickup 1	<input type="text"/>		
Delivery 1	<input type="text"/>		

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234]

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery**
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move? Yes No

Dates

*Desired Pickup Date: 01-Dec-2014 *Desired Delivery Date: 15-Dec-2014

Click on the to display the list of addresses or add an Address. From your address list select your primary pickup and delivery address and select the name of the person acting on your behalf with a Power of Attorney and/or Letter of Authorization if applicable. You will also be able to indicate if you have additional pickup or delivery locations and if you are using a releasing and receiving agent for your shipment.
To add an address to your list click on the ; enter the address information and select 'Save Address'.

Pickup & Delivery

*Authorized Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567	ADD YOUR DELIVERY ADDRESS	
*Requested Pickup Address		*Requested Delivery Address	
Power of Attorney	Select from below	Power of Attorney	Select from below
Letter of Authorization	Select from below	Letter of Authorization	Select from below

In-Transit Address

* In-Transit

Additional locations

Pickup 1 Delivery 1

- Counseling Menu
 - Customer Profile
 - Customer Information
 - Point of Contact
 - My Orders
 - Enter Order Information
- Order [M7000214CTB1234]
 - Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders
 - Tour Information
 - Additional Information
 - Summary
 - Shipment
 - Create Shipment
 - Current Shipment
 - 1-Hour Pickup & Delivery
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Supplies
- Entitlements
 - PCS: 8000 lbs.
 - Remaining PCS: 8000 lbs.
- Useful Links
 - Limitations
 - Online Brochures
 - FAQs
 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

Addresses

Is this a Local Move?

Dates

*Desired Pickup Date: [REDACTED]

Address Line 1: [REDACTED]

Address Line 2: [REDACTED]

[REDACTED] 910-123-4567 FORMAT: xxx-xxx-xxxx for Domestic

[REDACTED]

(U.S.) OCONUS (Non U.S.)

[REDACTED] CAMP PENDLETON, SAN DIEGO COUNTY, CA, 92054

Type in the first 4 letters of the city above

City: CAMP PENDLETON
County: SAN DIEGO
State: CALIFORNIA
Zip: 92054

If you are unable to select a County or City, please contact the SDDC Help Desk at 1-800-462-2176 or DSN: 770-7332.

IF YOU DO NOT HAVE A PHYSICAL DELIVERY ADDRESS. ADD YOUR PHONE NUMBER AND CITY YOU ARE MOVING TO THIS WILL BE THE CITY YOUR HOUSEHOLD GOODS WILL BE SHIPPED TO

CLICK SAVE

and delivery address and select the also be able to indicate if you have

Power of Attorney

Letter of Authorization

In-Transit Address

* In-Transit [REDACTED]

Additional locations

Pickup 1 [REDACTED]

Delivery 1 [REDACTED]

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234]

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery**
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move? Yes No

Dates

*Desired Pickup Date: 01-Dec-2014 *Desired Delivery Date: 15-Dec-2014

Click on the to display the list of addresses or add an Address. From your address list select your primary pickup and delivery address and select the name of the person acting on your behalf with a Power of Attorney and/or Letter of Authorization if applicable. You will also be able to indicate if you have additional pickup or delivery locations and if you are using a releasing and receiving agent for your shipment.
To add an address to your list click on the ; enter the address information and select 'Save Address'.

Pickup & Delivery

*Authorized Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567	*Authorized Delivery Address	
*Requested Pickup Address		*Requested Delivery Address	
Power of Attorney	Select from below	Power of Attorney	Select from below
Letter of Authorization		Letter of Authorization	Select from below

THIS IS THE ADDRESS YOU WILL BE AT DURING THE MOVE.



In-Transit Address

* In-Transit [REDACTED]

Additional locations

Pickup 1 [REDACTED] Delivery 1 [REDACTED]

- Counseling Menu**
- Customer Profile
 - Customer Information
 - Point of Contact
 - My Orders
 - Enter Order Information

- Order [M7000214CTB1234]**
- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
 - Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery**
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

- Useful Links**
- Limitations
 - Online Brochures
 - FAQs
 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move?

Dates

*Desired Pickup Date

Click on the to change the name of the person at the pickup and delivery address and select the person you want to be able to indicate if you have additional pickup or delivery addresses.

To add an address to this shipment, click on the button.

Pickup & Delivery

*Authorized Pickup Address

*Requested Pickup Address

Addresses

Address Listing Add/Edit Address

Address Line 1: LEAVE ADDRESS

Address Line 2:

*Phone: 910-123-4567 FORMAT: xxx-xxx-xxxx for Domestic

Ext:

Location

CONUS (THIS IS THE ADDRESS YOU WILL BE AT DURING THE MOVE.)

Select City: ATLANTA, FULTON COUNTY, GA, 30301
Type in the first 4 letters of the city above

City: ATLANTA
County: FULTON
State: GEORGIA
Zip: 30301

If you are unable to select a County or City, please contact the SDDC Help Desk at 1-800-462-2176 or DSN: 770-7332.

Save Address Cancel

and delivery address and select the person you want to be able to indicate if you have additional pickup or delivery addresses.

Enter the name of your City

Power of Attorney Select from below

Letter of Authorization Select from below

In-Transit Address

* In-Transit

Additional locations

Pickup 1 Delivery 1

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234]

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements

PCS: 8000 lbs.
Remaining PCS:8000 lbs.

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Pickup and Delivery

Customer: [REDACTED]

Please enter the dates for your move. The dates you enter here are only a request. Your actual pack and pickup dates will be based on the availability of the Transportation Service Provider to handle your shipment.

*Is this a Local Move? Yes No

Dates

*Desired Pickup Date 01-Dec-2014 *Desired Delivery Date 15-Dec-2014

Click on the [icon] to display the list of addresses or add an Address. From your address list select your primary pickup and delivery address and select the name of the person acting on your behalf with a Power of Attorney and/or Letter of Authorization if applicable. You will also be able to indicate if you have additional pickup or delivery locations and if you are using a releasing and receiving agent for your shipment. To add an address to your list click on the [icon]; enter the address information and select 'Save Address'.

Pickup & Delivery

*Authorized Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567	*Authorized Delivery Address	CAMP PENDLETON, CA 92054 910-123-4567
*Requested Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567	*Requested Delivery Address	CAMP PENDLETON, CA 92054 910-123-4567
Power of Attorney	Select from below	Power of Attorney	Select from below
Letter of Authorization	Select from below	Letter of Authorization	Select from below

ONCE THIS SCREEN IS FILLED OUT SCROLL DOWN

In-Transit Address

* In-Transit LEAVE ADDRESS ATLANTA, GA, 30301 910-123-4567

Additional locations

[Empty form area for additional locations]

- Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit
- Entitlements** <<
- PCS: 8000 lbs.
Remaining PCS:8000 lbs.
- Useful Links** <<
- [Limitations](#)
 - [Online Brochures](#)
 - [FAQs](#)
 - [Find a counseling office near you](#)
 - [Weight Estimator](#)
 - [Glossary / Acronyms](#)

* Authorized Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567		* Authorized Delivery Address	CAMP PENDLETON, CA 92054 910-123-4567	
* Requested Pickup Address	1234 OORAH BLVD CAMP LEJEUNE, NC 28542 910-123-4567		* Requested Delivery Address	CAMP PENDLETON, CA 92054 910-123-4567	
Power of Attorney	Select from below		Power of Attorney	Select from below	
Letter of Authorization	Select from below		Letter of Authorization	Select from below	

In-Transit Address

* In-Transit	LEAVE ADDRESS ATLANTA, GA 30301 910-123-4567		
---------------------	--	--	--

Additional locations

Pickup 1	<input type="text"/>			Delivery 1	<input type="text"/>		
Pickup 2	<input type="text"/>			<input type="text"/>	<input type="text"/>		

THIS IS WHERE YOU ADD YOUR
RELEASING AND RECEIVING AGENT
WHO COULD STEP IN ON YOUR BEHALF
AND CONTINUE ON WITH THE MOVE IIN
THE EVENT YOU HAVE A EMERGENCY
AND YOU HAVE TO LEAVE

Releasing & receiving agents

Releasing		DMO MOVES	Receiving		DMO MOVES
		DMO MOVES 910-123-4567			DMO MOVES 910-123-4567

- Counseling Menu**
 - Customer Profile
 - Customer Information
 - Point of Contact
 - My Orders
 - Enter Order Information
- Order** [M7000214CTB1234]
 - Order Information
 - Order Summary
 - Order Details
 - Order Tracking
 - Order History

Basic HHG

Customer: [REDACTED]

AN ESTIMATE OF HOW MUCH YOUR HOUSEHOLD GOODS WEIGH (1,000LBS PER ROOM IS NORMALLY A GOOD ESTIMATE)

Please provide basic information about your shipment.

Shipment Weights Destination Shipping Information (from Consignment Guide)

PROFESSIONAL GEAR REQUIRED FOR YOUR MOS IF YOU ARE NOT SHIPPING PRO GEAR LEAVE THE WEIGHT AT 10LBS. EXAMPLES ARE A PILOT, HIS FLIGHT SUITE WOULD BE PRO GEAR. NOT PRO GEAR EXAMPLES ARE UTILITY UNIFORMS AND DRESS UNIFORMS

*Total estimated weight of your household goods

Weight of your household goods*	4500	Weight Estimator Form
Weight of spouse's PBP&E [Pro Gear]	10	
Weight of spouse's profession	0	

*Estimated weight of Spouse's PBP&E [Pro Gear] [i.e. enter the portion of Total estimated weight that is Pro Gear]

*Spouse's Profession [NOTE: Your spouse is only entitled to ship a maximum of 500 lbs Pro Gear or community support activities]

IF YOUR SPOUSE HAS A PROFESSION FOR EXAMPLE A TEACHER THE BOOKS SHE USES WOULD BE PRO GEAR 500LBS IS THE MAXIMUM WEIGHT ENTITLEMENT FOR SPOUSES EXAMPLES THAT ARE NOT CONSIDERED A PROFESSION IS HOUSEWIFE OR TUPWARE CONSULTANT

Special Items included in shipment

<input type="checkbox"/> Grandfather clock	<input type="checkbox"/> Shrank/Large wall unit	<input checked="" type="checkbox"/> Plasma TV	<input checked="" type="checkbox"/> Gas-powered equipment
<input type="checkbox"/> Spa/Jacuzzi	<input type="checkbox"/> Piano	<input type="checkbox"/> Shed	<input checked="" type="checkbox"/> High value items
<input type="checkbox"/> Alcoholic beverages	<input checked="" type="checkbox"/> Front load washer/dryer		
<input type="checkbox"/> Utility trailer			

Note: Only utility trailers of a single-axle with an overall length of no more than 12 feet (from rear to trailer hitch); with or without tilt beds and no wider than 8 feet (outside tire to outside tire) can be shipped as part of your HHG. Side rails or the body of the trailer must not be higher than 28 inches (unless detachable) and the ramp/gate for the utility trailer cannot be higher than 4 feet (unless detachable).

Additional Information

IF YOU HAVE ANY EXTREMELY HEAVY, ODD SHAPED OR BULKY FURNITURE ITEMS ADD HERE

Unusual types or items included in your shipment: (e.g. JetSki)

60 INCH PLASMA
2 TON GUN SAFE

218 characters left

<< Previous Next >>

CLICK NEXT

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items**
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Additional Items

Customer: [REDACTED]

Motorcycles

* You have indicated you have a motorcycle. Do you want to add it to this shipment? Yes No

IF YOU HAVE A MOTORCYCLE OR FIREARM PLEASE ADD IT ON THIS SCREEN

Firearms

* Do you want to add a firearm to this shipment? Yes No

* I certify that this shipment does not contain firearms.

<< Previous Next >>

CLICK NEXT

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items**
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Additional Items

Customer: [REDACTED]

Motorcycles

* You have indicated you have

Firearms

* Do you have firearms

Add/Edit

Is Vehicle Drivable:	<input checked="" type="radio"/> Yes <input type="radio"/> No
* Vehicle Identification Number (VIN):	<input type="text"/>
Chassis Number:	<input type="text"/>
License Plate Number:	<input type="text"/>
* Make:	<input type="text"/>
* Model Year:	--Select From Below--
* Model:	<input type="text"/>
* Engine Size[numeric]:	<input type="text"/>
Licensing State:	--Select From Below--
* Country of Manufacturer:	--Select From Below--
* Weight[numeric]	<input type="text"/>

Save **Cancel**

Yes No

Yes No



IF YOU ARE SHIPPING A MOTORCYCLE EVERY ITEM ON THIS LIST THAT HAS A RED ASTERISK NEXT TO IT MUST BE FILLED OUT BEFORE YOU CAN CONTINUE TO THE NEXT SCREEN

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items**
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Additional Items

Customer: [REDACTED]

Motorcycles

* You have indicated you have [REDACTED] Yes No

Firearms

* Do you have a firearm? Yes No



Add/Edit Firearm

* Serial Number:

* Make:

* Model Year: --Select From Below--

* Model Name:

* Caliber Size or Gauge:

* Country of Manufacturer: --Select From Below--

* Firearm Code: Select from Below

Save Firearm **Cancel**

IF YOU ARE SHIPPING A FIREARM, EVERY ITEM ON THIS LIST THAT HAS A RED ASTERISK NEXT TO IT MUST BE FILLED OUT BEFORE YOU CAN CONTINUE TO THE NEXT SCREEN

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items**
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Additional Items

Customer: [REDACTED]

Motorcycles

* You have indicated you have a motorcycle. Do you want to add it to this shipment? Yes No

IF YOU HAVE NEITHER A FIREARM OR A MOTORCYCLE

Firearms

* Do you want to add a firearm to this shipment? Yes No

* I certify that this shipment does not contain firearms.

<< Previous Next >>

CLICK NEXT

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling**
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Scheduling

Customer: [REDACTED]

Based on the total estimated weight of **4,500** pounds, it will take **0** days to pack this shipment and **1** additional day(s) for pickup. It is estimated that it will take **16** days for this shipment to be delivered to your destination.

Shipment Dates

Note: All dates, including the "Desired delivery date", will be negotiated with the Transportation Service Provider during the premove survey. The "Estimated Shipment Arrival Date at Destination" is the standard transit time required based on the origin, destination, and estimated weight of shipment.

Desired Pickup Date:	Dec 1, 2014	Desired Delivery Date:	Dec 15, 2014
Estimated shipment arrival date at destination :	Dec 17, 2014		

Are you requesting a direct delivery? **IF YOU DO NOT HAVE A PHYSICAL ADDRESS AT DESTINATION SELECT NO** Yes No

* Do you have a preferred TSP? Yes No
MOVING COMPANY **IF YOU HAVE A MOVING COMPANY YOU WANT TO USE ADD THEM HERE.**

* Do you have a non-preferred TSP? Yes No

<< Previous Next >>

CLICK NEXT e to the next view and save the current edits

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Counseling Menu <<

- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Order [M7000214CTB1234] <<

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling**
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Entitlements <<

PCS: 8000 lbs.
Remaining PCS:3510 lbs.

Useful Links <<

- [Limitations](#)
- [Online Brochures](#)
- [FAQs](#)
- [Find a counseling office near you](#)
- [Weight Estimator](#)
- [Glossary / Acronyms](#)

Scheduling

Customer: [REDACTED]

WARNING: your desired delivery date is less than the normal transit time to this destination. The origin transportation office may contact you to change this date if no moving company accepts this timeframe

Based on the total estimated weight of **4,500** pounds, it will take **0** days for pickup. It is estimated that it will take **16** days for this shipment to be delivered to your destination.

THIS IS WARNING TO NOTIFYING YOU THAT THE TRANSIT TIME OF YOUR SHIPMENT IS LONGER THEN YOUR DESIRED DELIVERY DATE.

Shipment Dates

Note: All dates, including the "Desired delivery date", will be negotiated with the Transportation Service Provider during the premove survey. The "Estimated Shipment Arrival Date at Destination" is the standard transit time required based on the origin, destination, and estimated weight of shipment.

Desired Pickup Date:	Dec 1, 2014	Desired Delivery Date:	Dec 15, 2014
Estimated shipment arrival date at destination :	Dec 17, 2014		

Are you requesting a direct delivery? Yes No

* Do you have a preferred TSP? Yes No
MOVING COMPANY

* Do you have a non-preferred TSP? Yes No

<< Previous Next >>

CLICK NEXT

If you live in a gypsy moth quarantine area you must read the Department of Agriculture's pamphlet titled "Don't Move a Gypsy Moth".

The following States are entirely within the quarantine area:

Connecticut, Delaware, the District of Columbia, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont.

Parts of the following States are within the quarantine area: Indiana, Illinois, Maine, North Carolina, Ohio, Virginia, West Virginia, Wisconsin. If your shipment has a pickup in one of the states that is partially quarantined, [Click here](#) to determine whether the county/city is affected.

If your shipment is affected, you are responsible for making sure that your outdoor household articles don't move the gypsy moth. How you do this is your decision. The quarantine regulations allow for self-inspection of household goods, and Department of Agriculture has developed a pamphlet to assist you. [Click here](#) to access the pamphlet. If you decide to perform a self-inspection, as described in the pamphlet, you must print and fill-out the Self-Inspection checklist included on the final page of the pamphlet.

CUSTOMER SATISFACTION SURVEY

After delivery of your shipment, you will have the opportunity to complete a Customer Satisfaction Survey (CSS). This survey is very important since it impacts the quality ranking of Transportation Service Providers (TSPs). TSPs with better scores will be offered more shipments; therefore you have the opportunity to influence the selection of TSPs for your future shipments as well as the shipments of your fellow DoD personnel. Upon delivery of your shipment, you can access your survey by logging on to DPS and clicking on the CSS tab

SHIPMENT VALUE/CLAIMS

If the shipment was accepted by the NTS-Transportation Service Provider prior to 1 March 2008, it is possible the goods are only covered under depreciated value replacement for all or part of the shipment. If your shipment was accepted by the NTS-Transportation Service Provider after 1 March 2008, your shipment has Full Replacement Value (FRV) coverage. TSP liability is determined by \$5,000 per shipment or \$4.00 times the net weight for Household Goods or gross weight for Unaccompanied Baggage, whichever is greater, up to a maximum of \$50,000. The Transportation Service Provider is responsible for obtaining cost estimates for the following:

- Repair of damaged property to original condition
- Replace with an item of like kind and quality
- Destination
- Payment of replacement cost of the item

In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date, or immediately with the Military Claims Office (MCO) after delivery, you will only be eligible for depreciated value up to two years from delivery.

If you notice loss and/or damage to your personal property at the time of delivery, you must submit a Loss/Damage Report in DPS and list those items. [If you file your actual claim within 75 days from the date of your delivery, you are not required to submit a Loss/Damage Report].

Warning: Submission of the Loss/Damage Report only provides notice of your Loss and Damage and does not constitute filing of your claim. Therefore you must file an actual claim to receive replacement/reimbursement for this loss/damage.

If you submit your Loss/Damage Report later than 75 days after your delivery date, you will be required to enter a reason for the delay.

GENERAL ITEMS

If there is any change in orders or there are other factors that could affect delivery of your shipment, you must contact either the Origin or Destination PPSO Transportation Office. It is your responsibility to contact the Destination PPSO or to update your destination contact information, including a point of contact, in DPS immediately upon arrival to your new destination for when your property arrives. This minimizes the risk of you missing a critical phone call or message and having your personal property placed in temporary storage (SIT - Storage-in-Transit). If your goods are placed in storage, you may have to wait several days to even weeks until delivery can be arranged. Remember, you or your designated agent must be present at the pick up and delivery locations between 8 am and 5 pm on your scheduled dates.

Read the [It's Your Move Pamphlet](#) This pamphlet has been prepared to help you understand your entitlements and responsibilities concerning shipment of household goods, unaccompanied baggage, boats and firearms. It will also help you understand your entitlements and responsibilities in filing a claim for any loss or damage that may occur

Have a safe and successful move.

PLEASE READ THIS INFORMATION AND CLICK THE BOX BELOW

I acknowledge that I have read and understand the entitlement information above.

CLICK NEXT



<< Previous

Next >>

Navigate to the next view and save the current edits

- Counseling Menu
- Customer Profile
 - Customer Information
 - Point of Contact
- My Orders
 - Enter Order Information

Counseling Office

Customer: [REDACTED]

Once you submit your on-line application, it will be received and processed by the Personal Property Office. A Transportation counselor will review your information to ensure that it is complete and accurate. *Note: Your move cannot be scheduled until you have provided orders and other supporting documents, if applicable, to the transportation office listed below.* All counseling related documents must be provided to the transportation office within 6 business days of submitting your application. For a short notice pickup (requesting porting documentation as soon as possible. Provider once your shipment has been scheduled. If you have any questions please contact the transportation office listed below.

PLEASE READ THE DISCLAIMER AND CHECK THE BOX BELOW

Click here to acknowledge that you have read the above disclaimer

- Orders Detail
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional It
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit

Pickup Installation		Delivery Installation	
GBLOC:	BKMT	GBLOC:	LFMT
Installation Name:	CAMP LEJEUNE, NC	Installation Name:	MCB CAMP PENDLETON

Selecting Counseling Office Information

REQUESTED PERSONAL PROPERTY OFFICE FOR COUNSELING
You may request any Personal Property Office for counseling. This office is responsible for validating all the information you have entered and to answer any of your entitlement questions. Once validation is complete, the Personal Property Office will forward your application and supporting documentation to the shipping office responsible for booking your shipment

*Counseling Office:

THIS WILL BE THE NEAREST DMO OFFICE NEXT TO YOUR PICK UP LOCATION

Installation Name:	USMC MCB CAMP LEJEUNE NC
Street:	ATTN BLOG
City:	CAMP LEJEUNE
State:	NC
ZIP/APO/FPO:	28542
Country:	UNITED STATES
Phone:	9104512377
DSN:	
Fax:	
DSN Fax:	
Email:	

Entitlements

PCS: 8000 lbs.
Remaining PCS: 3510 lbs.

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

<< Previous Next >>

CLICK NEXT

- Counseling Menu**
 - Customer Profile
 - Customer Information
 - Point of Contact
 - My Orders
 - Enter Order Information
- Order [M7000214CTB1234]**
 - Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Summary
 - Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery
 - Basic
 - Additional Items
 - Scheduling
 - Responsibilities
 - Summary
 - Counseling Office
 - Submit
- Entitlements**

PCS: 8000 lbs.
Remaining PCS:3510 lbs.
- Useful Links**
 - Limitations
 - Online Brochures
 - FAQs
 - Find a counseling office near you
 - Weight Estimator
 - Glossary / Acronyms

Shipment Submit

Customer: [REDACTED]

Please review your forms for accuracy. Once reviewed and any changes completed, click submit button to complete your application.

Forms Required

You will need Acrobat Reader version 8.0 or earlier to view or print these forms in Portable Document Format (PDF).



- DD Form 1299 (Application for Shipment and/or Storage of Personal Property) [View & Print](#)
- DD Form 1797 (Personal Property Counseling Check list) [View & Print](#)

THESE ARE THE 2 FORMS YOU NEED TO PRINT OFF AND SIGN AND TURN INTO YOUR DISTRIBUTION MANAGEMENT OFFICE

These forms may be printed for review before submission. These forms are considered to be a DRAFT until a counsleor has reviewed and Submitted the Shipment request.

<< Previous Submit

MAKE SURE AFTER YOU HAVE REVIEWED THE DD FORM 1299 AND DD FORM 1797 AND CLICK SUBMIT

THIS IS THE DMO OFFICE AT YOUR DESTINATION THAT IS IN CHARGE OF YOUR SHIPMENT

APPLICATION FOR SHIPMENT AND/OR STORAGE OF PERSONAL PROPERTY <i>(Read Privacy Act Statement on back before completing form.)</i>		1. DATE PREPARED (YYYYMMDD) 20141124	2. SHIPMENT NUMBER 1 / 1 HHG
NAME OF PREPARING OFFICE		4. TO (Responsible Origin Personal Property Shipping Office)	

WD MEANS WITH DEPENDENTS

5. NAME OF DESTINATION PERSONAL PROPERTY SHIPPING OFFICE MCB CAMP PENDLETON		a. NAME CAMP LEJEUNE, NC	
		b. ADDRESS (Street, Suite Number, City, State, ZIP Code) ATTN S-4 PSC BOX 20006 BLDG 1011 CAMP LEJEUNE, NC 28542	
6. MEMBER OR EMPLOYEE INFORMATION			
a. NAME (Last, First, Middle Initial) [Redacted], dmo WD	b. RANK/GRADE PVT/E-1	c. SSN XXX-XX-1235	d. AGENCY United States Marine Corps

YOUR PRIMARY PICK UP ADDRESS

7. REQUEST ACTION BE TAKEN TO TRANSPORT OR STORE THE FOLLOWING:			
a. HOUSEHOLD GOODS/UNACCOMPANIED BAGGAGE/ITEMS/NO. OF CONTAINERS (Enter quantity estimate)			
(1) POUNDS 4500	(2) POUNDS OF PROFESSIONAL BOOKS, PAPERS, AND EQUIPMENT (PBP&E) (Enter "NONE" if not applicable) 10	(3) EXPENSIVE AND VALUABLE ITEMS (Number of cartons)	
b. MOBILE HOME INFORMATION (Enter dimensions in feet and inches)			
(1) SERIAL NUMBER	(2) LENGTH	(3) WIDTH	(4) HEIGHT
(5) TYPE EXPANDO (Describe)			
c. MOBILE HOME SERVICES REQUESTED (X as applicable)			
<input type="checkbox"/> CONTENTS PACKED	<input type="checkbox"/> MOBILE HOME BLOCKED	<input type="checkbox"/> MOBILE HOME UNBLOCKED	<input type="checkbox"/> STORED AT ORIGIN <input type="checkbox"/> STORED AT DESTINATION
8. THIS SHIPMENT/STORAGE IS REQUIRED INCIDENT TO THE FOLLOWING CHANGE OF STATION ORDERS:			
a. TYPE ORDERS (X one) <input checked="" type="checkbox"/> PERMANENT <input type="checkbox"/> TEMPORARY		b. ISSUED BY 2D MAR DIV CAMP LEJUNE	c. NEW DUTY ASSIGNMENT CAMP PENDLETON
d. DATE OF ORDERS (YYYYMMDD) 20141104	e. ORDERS NUMBER M7000214CTB1234	f. PARAGRAPH NO.	g. IN TRANSIT TELEPHONE NO. (Include Area Code) 910-123-4567
h. IN TRANSIT ADDRESS (Street, Apartment Number, City, State, ZIP Code) LEAVE ADDRESS ATLANTA, GA 30301			

THE CITY YOUR SHIPMENT IS GOING TO BE DELIVERED TO AND PLACED IN STORAGE UNTIL YOU HAVE A PHYSICAL ADDRESS

MAKE SURE THESE ARE CURRENT EMAIL AND PHONE NUMBERS WE CAN CALL YOU AT

9. PICKUP (ORIGIN) INFORMATION		10. DESTINATION INFORMATION	
a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) 1234 OORAH BLVD CAMP LEJEUNE, NC 28542		a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) CAMP PENDLETON, CA 92054 910-123-4567	
b. TELEPHONE NUMBER (Include Area Code) 910-123-4567 / dmomoves@gmail.com		b. AGENT DESIGNATED TO RECEIVE PROPERTY MOVES, DMO 910-123-4567	

THIS IS THE REQUIRED DELIVERY DATE THAT THE MOVING COMPANY MUST HAVE YOUR SHIPMENT AT THE DESTINATION EITHER IN STORAGE OR DELIVERED TO YOUR RESIDENCE

THE DATE THE COMPANY WILL START PACKING

11. EXTRA PICKUP/DELIVERY ADDRESS (If applicable)			12. SCHEDULED DATE FOR (YYYYMMDD)		
a. PACK 20141201	b. PICKUP 20141201	c. DELIVERY 20141217	13. LIST OF ITEMS (Include description, quantity, and value) GUN SAFE consumables est. 0 lb Plasma TV, Gas-powered Equipment, High Value Items, Front Load Washer/Dryer Released Agent (Origin) DMO MOVES 910-123-4567		

THE DATE THE COMPANY FINISH PACKING AND LOAD YOUR SHIPMENT

YOU SIGN HERE

14. I CERTIFY THAT NO OTHER SHIPMENTS AND/OR NONTEMPORARY STORAGE HAVE BEEN MADE SINCE THE DATE INDICATED BELOW (If none, indicate "NONE")		
a. FROM	b. TO	c. N/A (Actual)
15. CERTIFICATION OF SHIPMENT RESPONSIBILITIES/STORAGE CONDITIONS I certify that I have read and understand my shipping responsibilities and storage conditions printed on the back of this form.		
a. SIGNATURE OF MEMBER/EMPLOYEE	b. DATE SIGNED	c. ADDRESS OF CONTRACTOR (If applicable)
d. NAME OF CONTRACTOR (Origin DPM or non-temporary storage)		

YOU DATE HERE

16. CERTIFICATE IN LIEU OF SIGNATURE ON THIS FORM IS REQUIRED WHEN REGULATIONS SO AUTHORIZE. Property is baggage, household goods, mobile home, and/or professional books, papers and equipment authorized to be shipped at government expense.		
a. REASON FOR NONAVAILABILITY OF SIGNATURE	b. CERTIFIED BY (Signature)	
	c. TITLE	

PERSONAL PROPERTY COUNSELING CHECKLIST		
PRIVACY ACT STATEMENT		
<p>AUTHORITY: 37 USC 406; 5 USC 5726; and E.O. 9397.</p> <p>PRINCIPAL PURPOSE(S): Primary purpose is to ensure the member, dependent, and government employee has been briefed properly on the movement of their personal property within the Defense Transportation System. Information collected in this system may also be used in determining validity of claims for damage and improper shipments and any third party responsibility.</p> <p>ROUTINE USE(S): Information contained in this system of records may be provided to a carrier, for the purpose of helping to resolve or adjudicate claims brought by Defense Transportation System users.</p> <p>DISCLOSURE: Voluntary; however, failure to provide the requested information may delay settlement of a claim.</p>		
1. NAME (Last, First, Middle Initial) moves, dmo	2. SOCIAL SECURITY NUMBER XXX-XX-1235	3. GRADE/RANK/RATING PVT/E-1
4. ISSUING AUTHORITY 2D MAR DIV CAMP LEJUNE	5. ORDER NUMBER AND PARAGRAPH M7000214CTB1234	6. DATE (YYYYMMDD) 20141104
7. CHECKLIST (Record special instructions on back)		
PART I - HOUSEHOLD GOODS		PART II - UNACCOMPANIED BAGGAGE (Continued)
X (1) Entitlements under the order described above (number of shipments, authorized destination, etc.)	N/A	(7) Items of extraordinary value.
X (2) Weight allowances: PCS \$000 TDY 400	N/A	(8) Whom to contact in the event of loss or damage.
X (3) Weight restriction at new duty station, if any.	N/A	(9) VIP - Very Important Papers (the importance of documentation).
X (4) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).	N/A	(10) Member's responsibility to complete and turn in quality control form.
X (5) Pickup date and required delivery date as determined by requirements of the member: PUD 20141201 RDD 20141215	N/A	(11) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).
N/A (6) Mode/method of shipment, including name of carrier if known.	N/A	(12) Unauthorized items and disposal of useless items.
X (7) Unauthorized items and disposal of useless items.	N/A	(13) Professional books, papers, and equipment.
X (8) Professional books, papers, and equipment.	N/A	(14) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.
N/A (9) Member's responsibility to prepare and submit a complete DD Form 1701, Inventory of Household Goods.	PART III - NONTEMPORARY STORAGE	
X (10) Servicing/deservicing appliances.	N/A	(1) Entitlements under this order, special services, etc.
X (11) Temporary storage (contractual or intransit).	N/A	(2) Included as part of HHG weight allowance when stored at Government expense.
X (12) Checking inventory at origin and destination, noting discrepancies on reverse of PPGBL, DD Form 619, and carrier's inventory prior to signing	N/A	(3) Where stored and for how long.
X (13) Checking DD Form 619 prepared by carrier at origin for complete accuracy of information recorded thereon.	N/A	(4) Pickup date.
X (14) Member's responsibility to sign delivery documents and release them to carrier immediately upon delivery of property and completion of delivery services and annotation of discrepancies.	N/A	(5) Appliance servicing.
X (15) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.	N/A	(6) Checking inventory at time of pickup.
X (16) Member's responsibility to contact origin and destination ITOs if there is any change in orders or there are other factors that could affect delivery of the shipment.	N/A	(7) What documentation given to member and its importance to him.
X (17) Extra pickup or delivery charges, when applicable.	N/A	(8) Items of extraordinary value, excess weight/cost.
X (18) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.	N/A	(9) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).
X (19) What documentation given to member and its importance to him.	N/A	(10) Unauthorized items and disposal of useless items.
N/A (20) Member's responsibility to complete and turn in quality control form.	N/A	(11) Professional books, papers and equipment.
X (21) Member's responsibility to ensure PP items are free of soil/pest infestation.	N/A	(12) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.
PART II - UNACCOMPANIED BAGGAGE		N/A (13) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.
N/A (1) Included as part of HHG weight allowance when shipped at Government expense.	PART IV - HOUSE TRAILERS/MOBILE HOMES	
N/A (2) Weight allowances: Member Dependents	N/A	(1) Entitlements under this order, limitations, possible costs.
N/A (3) What can be shipped as unaccompanied baggage.	N/A	(2) Services authorized at Government expense and those billed to member.
N/A (4) Pickup and delivery dates.	N/A	(3) Responsibility of member to get trailer ready for movement.
N/A (5) Preparation - Copy of Orders in each container just before closing it.	N/A	(4) Inventory and contents of trailer. Items that cannot remain in trailer.
N/A (6) How and by whom shipped.	N/A	(5) Pickup and delivery dates.
	N/A	(6) Intransit storage and probability of excess costs.
	N/A	(7) Carrier and Government liability.
	N/A	(8) What documentation given to member and its importance to him.
	N/A	(9) Member's responsibility to complete and turn in quality control information.

PART V - PRIVATELY OWNED VEHICLES (POV)			PART VI - WEAPONS AND AMMUNITION		
N/A	(1) Does vehicle qualify as a POV.		N/A	(1) Limitations and restrictions of country to which assigned.	
N/A	(2) Authorizations, restrictions, special Host Government requirements.		N/A	(2) US Government requirements and restrictions applicable for import.	
N/A	(3) Applicable port of embarkation and debarkation; alternates if needed.		N/A	(3) Special forms and procedures; responsibilities of carriers, etc.	
N/A	(4) Preparation of POV prior to delivery to port.		PART VII - LIABILITY, CLAIMS, PROTECTION		
N/A	(5) Application and other documents required; Power of Attorney if required.	X	X	(1) Carrier, storage firm and Government liability for loss or damage.	
N/A	(6) Excess costs, when applicable; oversize; excess distance.		N/A	(2) Carrier and Government liability for mobile home. Liability for repairs enroute.	
N/A	(7) Checking inventory of items left in POV; origin and destination.		N/A	(3) Carrier and Government liability for POV.	
N/A	(8) Secure lien holder's permission if required.		X	(4) Limitations on Government liability.	
N/A	(9) Responsibility to provide Port of Debarkation proper address where notification of arrival can be sent; period POV can remain at port.		X	(5) Importance of documentation - accurate inventory exception on delivery, etc.	
N/A	(10) Joint inspection of POV at time of delivery and pickup.		X	(6) Valuation of items of extraordinary value - substantial value.	
N/A	(11) Licensing and insurance requirements of state or overseas country.		X	(7) Whom to see at destination in the event of loss or damage.	
N/A	(12) Foreign manufactured POVs.				
N/A	(13) Delivery of POV to port by agent; special requirements for.				

8. SPECIAL INSTRUCTIONS

9. CONFIRMATION OF COUNSELING
 I understand that if I elect to ship any household goods at Government expense to a designated location when the waiting period for any type of housing at or in the vicinity of the overseas duty station is less than 20 weeks (as determined by the overseas commander), all entitlement to further shipment of such property at government expense will be exhausted until such time as I receive subsequent PCS orders returning me to CONUS or assigning me to another overseas duty station.

a. I HAVE BEEN BRIEFED RELATIVE TO THE DISPOSITION OF MY PERSONAL PROPERTY AS FOLLOWS:

	(X) YES	NO		(X) YES	NO
(1) HOUSEHOLD GOODS		X	(6) MOBILE HOME (limitation on repairs enroute)		X
(2) NONTEMPORARY STORAGE		X	(7) WEAPONS AND AMMUNITION		X
(3) PRIVATELY OWNED VEHICLES		X	(8) I HAVE BEEN ISSUED A COPY OF THE PERSONAL PROPERTY SHIPPING INFORMATION PAMPHLET.	X	
(4) LOSS AND DAMAGE	X				
(5) UNACCOMPANIED BAGGAGE		X			

b. SIGNATURE OF COUNSELOR
DPS Counseled

c. SIGNATURE OF MEMBER/DEPENDENT/AGENT

d. DATE (YYYYMMDD)

YOU SIGN HERE



YOU DATE HERE